# QUESTIONNAIRE OF STUDENT'S OVERALL EVALUATION OF THE PROGRAMME AND TEACHING <br> (STUDENT SATISFACTION SURVEY) 

YEAR (2019-20)
(To be filled only after the course results are declared)

## Department:

Teacher:

Course:
Year:

* Your responses will be seen only after your results have been finalised and recorded.
* The information will be used only for the improvement of the course and teaching in future.
* You need not disclose your name if you do not wish to.
* You may tick more than one answer to a question to the extent that they do not contradict each other.

1. The teacher's approach can best described as?
2. Always courteous
3. Sometimes rude $\square$ 2. Always indifferent
4. Cannot say
5. How much well did the teacher prepare for the classes?

6. How Far the teacher encourages student participation in class?
7. Mostly Yes $\square$ 2. Not at All
8. Sometimes $\square$ 4. Always $\square$
9. How well was the teacher able to communicate?

| 1. Always Effective | $\square$ | 2. Just Satisfactorily | $\square$ |
| :--- | :--- | :--- | :--- |
| 3. Sometimes Effective | $\square$ | 4. Generally Ineffective | $\square$ |

5. If yes, which of the following methods were used?
6. Encouraged to raise questions $\square$ 2. Encourage discussion outside class $\square$
7. Get involved in discussion in class $\square$ 4. Did not encourage $\square$
8. How often did the teacher provide feedback on your performance?
9. Regularly/in time2. Often/late
10. With helpful comments $\square$ 4. Without any comment $\square$
11. Were your assignments discussed with you?
12. Yes, fully $\square$ 2. Not discussed at all

13. Yes, partly $\square$ 4. Sometime discussed $\square$
14. How helpful was the teacher in advising?
15. Very helpful $\square$ 2. Did not all helpful

16. Sometimes helpful
$\square$
17. Did not advise

18. The syllabus of each course was?
19. Adequate $\square$ 2. Challenging
20. Inadequate $\square$ 4. Dull
21. How much of the syllabus was covered in the class?
22. 85 to $100 \%$
23. 70 to $85 \%$

24. 55 to $70 \%$
25. Less than 55\%

26. Were you provided with a course contributory lecture too at the beginning? 1. Yes $\square$ 2. No

27. Background for benefiting from the course was?
28. More than adequate $\square$ 2. Adequate

29. Inadequate $\square$ 4. Cannot say

30. Was the course easy or difficult to understand?
31. Easy
$\square$
32. Difficult

33. Manageable4. Very difficult

34. Internal assessment was?
35. Always fair $\square$ 2. Usually unfair

36. Sometimes unfair4. Sometime fair
37. What effect do you think the internal assessment will have on your course grade?
38. Helps to improve $\square$ 2. No special effect
39. Sometimes effective

40. Discouraging $\square$
$\square$
41. What is your opinion about the library material and facilities for the course?
42. More than adequate $\square$ 2. Inadequate $\square$
43. Adequate $\square$ 4. Very poor $\square$
44. To what extent were you able to get material for the prescribed readings?

## 1. Easily

$\square$ 2. Not available at all
3. With some difficulty $\square$ 4. With great difficulty

# REPORT OF STUDENTS' OVERALL EVALUATION OF THE PROGRAMME AND TEACHING 

## (STUDENT SATISFACTION SURVEY)

## Year (2019-20)

Student's evaluation is the collection and use of information to make decision about educational programmes. It motivates students towards better attainment and growth. Student's overall evaluation of the academic programme and teaching was based on the 98 performances which were collected from the B.Ed. Trainees of the session 2019-2020. The interpretation of the feedback given by 98 students based on the following points vis-à-vis Teacher, Course, Internal Assessment, and library.

## A. Teacher

- Teacher's approach can best be described as always courteous $88 \%$, always indifferent $8 \%$, and sometimes rude $4 \%$.
- She/he prepares the classes thoroughly $85 \%$, poorly $9 \%$, satisfactorily $4 \%$ and indifferently $2 \%$.
- She/he encourages student participation in the class mostly yes $79 \%$, not at all $8 \%$, sometime $7 \%$ and always $6 \%$.
- She/he communicates in always effective $85 \%$, just satisfactorily $7 \%$ and sometime effective $8 \%$.
- She/he uses encouraged to raise $74 \%$, questions $18 \%$, and did not encourage $8 \%$ method to teach the students.
- She/he provides regular/ in time $69 \%$, often/ late $15 \%$, with helpful comments $7 \%$ and with any comment 9\% feedback on student's performance.
- Assignments were discussed in class yes, fully $70 \%$, not discussed at all $15 \%$, yes partly $14 \%$ and sometime discussed $1 \%$.
- Her/his advice was very helpful $82 \%$, not all helpful $10 \%$, sometime helpful $6 \%$ and did not advise $2 \%$.


## B. Course

- The syllabus of each course was adequate $88 \%$, in adequate $10 \%$ and dull $2 \%$.
- It was covered in class up to $85 \%$ to $100 \%$ were $86 \%, 70 \%$ to $85 \%$ were $8 \%, 55 \%$ to $70 \%$ were $3 \%$ and less than $55 \%$ were $3 \%$.
- The course contributory lecture was provided in the beginning yes $79 \%$ and no $21 \%$.
- Background for benefiting from the course was more than adequate $83 \%$, adequate $3 \%$, inadequate $8 \%$ and cannot say $6 \%$.
- The course was easy $80 \%$, difficulty $6 \%$, manageable $8 \%$ and very difficult $6 \%$ to understand for students.


## C. Internal Assessment

- Internal assessment was always fair $82 \%$, usually unfair $4 \%$, sometimes unfair $5 \%$ and some time fair $9 \%$.
- It helps to improve course grade with helps to improve $81 \%$, no special effect $7 \%$ and some time effective $12 \%$.
D. Library
- Library material and facilities for the course was more than adequate $90 \%$, inadequate $5 \%$, adequate $4 \%$ and very poor $1 \%$.
- Students get prescribed reading materials easily $84 \%$, not available at all $6 \%$, with some difficulty $7 \%$ and with great difficulty $3 \%$.


## Professional Growth of Teachers

- Teachers attended three week refresher course for teacher educators under GNDU, Amritsar.
- Teachers attended two week workshop on developing e-content under GNDU, Amritsar.
- Teachers attended two week workshop on instructional strategies for social science teachers under GNDU, Amritsar.


## Remedial Measures to be taken to improve The Feedback system

- The courteousness of teacher as appeared for the feedback report is $88 \%$. It is a fact that politeness costs nothing and gains everything. To inculcate courtesy, teachers encourage the student to pay attention and react with empathy and compassion.
- Preparation of teacher is $85 \%$. It can be increased if teacher must attend some workshops in making teaching affective, develop lesson plans and managing of study materials in the class.
- Participation of student in class is $79 \%$. It should be enhanced by asking high probing questions from students.
- Communication of teacher can be remedy by making him / her to participate in different seminars, extension lecture etc. teacher's vocal capacity should be monitored in various group faculty discussions on some important issues and it will increase their confidence level.
- Teacher should conduct counselling session of the student to follow the rules and regulations of the institutions.
- Issuing and returning of books should be in time so that every student should get benefit from it.


## Challenges

To encourage newly recruited teacher educators to work for professional growth.


## STUDENTS SATISFACTION SURVEY 2019-20




Q 2. How much well did the teacher prepare for the class?





Q 4. How well was the teacher able to communicate?
Always effective Just satisfactorily Sometime effective Generally ineffective


## Q 5. If yes, which of the following methods were used?

Encouraged to raise Questions Get involved in discussioı Did not encourage



Q 6. How often did the teacher provide feedback on your performance?

## Regularly/in time Often/late With helpful comments Without any comment



Q 7. Were your assignments discussed with you?


Q 8. How helpful was the teacher in advising?

## Very helpful Not all helpful Sometimes helpful Did not advise





## Q 10. How much of the syllabus was covered in the class?

| 85 to $100 \%$ | 70 to $85 \%$ | 55 to $77 \%$ | Less than $55 \%$ |
| :---: | :---: | :---: | :---: |
| $86 \%$ | $8 \%$ | $3 \%$ | $3 \%$ |




## Q 11. Were you provided with a course contributory lecture to at the beginning ?




Q 12. Background for benefiting from the course was?





Q 14. Internal assessment was?




Q 16. What is your opinion about the library material and facilities for the course ?
More than adequate Inadequate Adequate Very poor



Q 17. To what extent were you able to get material for the prescribed redings?



